



Im Buying Local: FAQs:

Q: How much does I'm Buying Local cost my business?

A: Im buying local is free. A 5% administration fee is included in all transactions.

Q: Is there a contract?

A: No. just a very simple setup form. <https://www.thesalonworks.com/iblsetup>

Q: Do you provide all in-salon and online marketing materials?

A: Yes. [Digital Link](#), please order Posters, window stickers, A5 counter displays and QR codes at info@thesalonworks.com

Q: What products do you sell?

A: See for yourself: www.imbuyinglocal.com

Q: How quickly will my customers get their products?

A: If ordered before 2pm, we aim to **pick** and ship same day. If not within 24hrs of ordering. We use DPD and we allow 4-5 working days. However, 2 working days is standard, All orders have a £4.95 shipping charge.



Q: Who deals with customer complaints?

A: We do: clients can call 24/7: 03335 330049 or email:
info@thesalonworks.com

Q: How much money can I make?

A: This is based on how much you and your team promote
www.imbuyinglocal.com. The more your client use the site the more you salon earns.

Q: How do you know its my customers that has ordered?

A: Every Salon is given a unique code to give to their customers. This both gives your customers 5% off all orders for life, and most importantly tracks your sales.

Q: When to I get my profit share?

A: We aim to get all statements sent by the 7th of every month, and profit share monies transferred by the 15th of every month.

Q: If I choose to convert my profit share to vouchers, what can I buy?

A: Anything on the www.thesalonworks.com.